#### Volume 1, Issue 3 (2013)





## The 2013 IDS Project Conference is Approaching!

The 2013 IDS Project Conference will be held on August 1 & 2, 2013 at the Crowne Plaza Syracuse Hotel & Conference Center. For more details go to http://idsproject.org/Conferences.aspx

#### Row, Row, Where's Your Boat?!?



# Where has your boat been? We're hosting a photo contest for the most unique IDS Boat photo!

Please send your photos to: contest@idsproject.org

#### Scholarship Winners!



Congratulations to the IDS Conference Scholarship winners! Winners of this year's scholarships are:

- Teva Hutchinson, Molloy College
- Rebecca Hyams, Nassau CC
- Faithe Ann Scobbo, Queens College
- Simone Yearwood, Queens College

IDS Project will be offering scholarships to the 2014 ILLiad and IDS Conferences. For more information, please visit http://idsproject.org/Scholarships.aspx

### Pre-Conference: All Region User Group



IDS Project provides an additional venue to support the adoption of best practices and development of professional skills by all member libraries and their staff through Regional User Group Meetings. On July 31st, this summer's quarterly

meeting will bring all IDS Project Regions together for the IDS Project Pre-Conference: All Region User Group meeting. To view the agenda, please visit http://tinyurl.com/AllRegionUserGroupAgenda





Lunch and Dinner provided by Atlas Systems, Inc.!

#### Dan Trout's Top 10 Things I Learned at ILLiad 2013!

- 1. Don't fly out of Philadelphia Airport.
- 2. #thebilljones

3. The presentations are at a variety of skill levels. There are presentations for newbies, intermediate and advanced skill levels. I went to all different types of presentations and I learned so much. In some presentations I reinforced my basic skills and in some I learned that I need to brush up on some important skills.

4. ILL Librarians have a sense of humor that is witty, dry and quick.

5. You will meet a wide array of people whose skill set and diversity from across the nation. I ended up networking with people in the airport on the way home. You never know when you will meet a new friend.

6. Not everyone has the benefit of the advances made by the IDS Project, so when you are discussing workflow things that you normally do, not everyone will know what you are talking about. It makes you appreciate being a member of the IDS Project.

7. Don't be afraid to get on twitter and look at the hash tag #illiad13 to see what people are talking about.

8. The un-conference at the end was incredibly valuable for brainstorming and thinking about the future of ILL.

9. I had never attended a national level conference before and I'm glad I went. If you are on the fence about attending, please go. It's a worthwhile conference where I learned important workflow concepts, met people, developed thoughts and ideas for the next year and I had fun.

10. I'm looking forward to next year's conference to see what is on the horizon.

#### Technology Development Team Chair



Adam Traub is the Electronic Resources Librarian at the Rochester Institute of Technology and the chair of the IDS Technology Development Team, as well as a member of the Project Administrative Team.

He joined the IDS Project as a mentor in 2008. Adam shares his passion of resource sharing and the work of the IDS Project with anyone who will listen, most often a captive audience of freshmen. In his various roles, he serves as a mentor, cheerleader, beta tester, bug finder, and general breaker of things. Adam earned a BA in English Literature from Nazareth College and a MLS from the University at Buffalo. He's been working in academic and special libraries since an undergraduate in 2001.

#### **ILLiad Server Level Addons**

The IDS Project Technology Development Team (TDT) has been developing and successfully testing ILLIad Server Level Addons for the past five months. Attend the IDS Logic and Circulation Availability Service session at the IDS Conference to learn what the TDT has been doing with server level addons, and how they may be able to automate your workflow. If you would like more information about Addons or would like to participate in current TDT projects please visit

http://idsproject.org/About/TDT.aspx

**New IDS Newsletter Submissions** Please send all submissions by September 1, 2013

to: newsletter@idsproject.org

#### Rethinking Resource Sharing Initiative 2013 Award Recognizes IDS Project for Regional User Groups



*News Release: Toronto, July 8, 2013:* The Rethinking Resource Sharing Initiative has announced that the winner of the Rethinking Resource Sharing (RRS) 2013 Innovation Award

is the IDS Project, for its Regional User Group development.

The Innovation Award recognizes the IDS Regional User Group initiative for embodying the principles of the Rethinking Resource Sharing manifesto by leveraging the extensive knowledge of IDS Project members to improve access to and delivery of resources within their consortium and by providing a training roadmap for the broader resource sharing community, as well.

This award comes with a \$500 stipend, and honors individuals or institutions for changes they have made to improve users' access to information through resource sharing in their library, consortium, state or country. The award winner was recognized for their resource sharing efforts at ALA Annual in Chicago, on Saturday, June 29, 2013, during the ILL Discussion Group meeting, where Mark Sullivan, Executive Director of the IDS Project, accepted the certificate and stipend.

For the full Innovation Awards Press Release, please visit: http://rethinkingresourcesharing.org/?page\_id=272

#### 2013 IDS Project Conference Overview

IDS Project invites you to join librarians from New York and across the nation to make new contacts while discussing topics regarding Resource Sharing, Technology, Case Studies & Toolkits, and Administration. This year's Conference offers Keynote Speaker, Katie Birch of OCLC on Thursday, August 1st, an Atlas Update from Genie Powell on Friday, August 2nd, along with a myriad of enticing conference sessions. On Thursday evening, the Conference Celebration will be held at Destiny Mall, USA. If you would like to view the complete conference agenda, please visit http://idsproject.org/conferences/2013/sessionslist.aspx



IDS Project is having a raffle for a Samsung Chromebook! Make sure you stay for lunch on August 2nd - you could be the lucky winner!

#### ILLiad Conference Reflection: Parker O'Mara, SUNY Plattsburgh

Being relatively new to working with ILLiad, the conference offered me an opportunity to deepen my understanding of the software and get ideas on how to improve the inter-library loan workflow in my library. The conference exceeded my expectations as there were presentations that spoke directly to issues needing addressing in Feinberg Library. Of particular interest were presentations covering the management of the web interface and improving workflows with addons. The conference also featured an "un-conference", an opportunity for attendees to form informal groups and discuss issues of their choosing. During the un-conference I took part in a discussion regarding the purging of records from the ILLiad database. Again, very timely as this is a project we are planning to undertake in the near future. Between the presentations, the poster sessions, and the social events, this conference offered its attendees ample opportunities to improve their skills to better serve their libraries.

I would like to thank the IDS Project for the scholarship. In this time of tight and shrinking budgets a little extra money can go a long way.

## 2013 ILLiad International Conference Reflections, continued...

### ILLiad Conference Reflection: Mila Su, SUNY Plattsburgh

The scholarship money allowed me to attend these sessions. Keynote - Strategies for Sustainability: Resource Sharing in the Digital World; The Borrowing Mystique: How to Open Up Your Workflow Without Alienating Your Experts... Or Your Patrons; Best Practices for Overdue Processing; Borders without Barriers: Improving the State of International Resource Sharing and What costs so much?; and An analysis of ILL Borrowing. I really enjoyed the Borders without Barriers because it was a mix of presentation of what a RUSA committee was doing with discussion and input from the attendees. It was good to learn some of the challenges and work-around's that people used. It was useful to hear about what some of the European librarians and libraries were attempting to address some of the legalities. I hope that this type of information gets shared with membership frequently. Certainly because IDS librarians have so much contact with Canadian libraries this topic should be of interest. I would like to suggest this topic for a future IDS annual meeting.

I also attended updates for Atlas and OCLC which are very useful for head ups on future updates or works in progress.

Genie Powell experimented with the concept of the Un-Conference. By using a topic of interest, attendees could wander to tables with topics of interest. Some tables provided more useful information than others. Unfortunately the notes that the table coordinators were supposed to take are not available.

Wine & Cheese Social with Poster Sessions. Some interesting work going on at a number of institutions.

#### ILLiad Conference Reflection: Silvia Cho, Baruch College

As a new professional in interlibrary loan who has been running a resource sharing unit for less than a year, I found the 2013 ILLiad International Conference a very productive experience. Through two compact, productive days of topical sessions, poster presentations, informal talks and many opportunities to mingle with forward-thinking colleagues and representatives from OCLC and Atlas Systems, I experienced a leap forward in my learning process about ILLiad and the field of resource sharing.

For example, I learned about enhancing patrons' web experience when using ILL services. A good portion of a patron's ILL experience happens through the web interfaces, and their first encounter with ILL is often online. As a result, it is a crucial component of customer service and patron engagement to ensure that their online experience is easy, positive and value-added—to match their offline experience with ILL. As one presenter observed, no matter how efficient and well-managed our ILL service might be, if a patron encounters a clunky, outdated ILL interface, that's the impression they will get about the service in general—and about you. At one of the sessions, Caitlin Hafen and Scott Bertagnole of Brigham Young University spoke about their experience revamping the ILL user web interface after extensive surveys and usability testing rounds. At another, Mary Radnor of University of Chicago spoke about customizing the web interface to gather useful information—that is, information useful to improve the service to the users. Both presentations are available here: https://www.atlas-sys.com/Conference2013/ConferenceSessions.aspx.

I look forward to rethinking and improving the online presence of my own unit, and to sharing what I learn from the process with others in the future. I would like to take the opportunity to thank the Project for the scholarship that allowed me to attend, and thank my IDS mentors, Beth Posner and Philip Mui, as well as my colleague and IDS mentor Karen Okamoto.

