



A **unified community**  
of **trust and support**  
built around a critical and  
clearly understood purpose:  
**effective resource sharing.**

### Conference Quick Stats (from 34 respondents out of 160):

100% stated that the conference met overall expectations

55% were very satisfied and 45% were satisfied with the conference facilities

39% were very satisfied and 61% were satisfied with speakers & presenters

When asked "Did you feel a part of the community at the conference," 89% said absolutely or mostly



### Scholarship Winners!



Congratulations to the IDS Conference Scholarship winners! Winners of this year's scholarships were:

- **Teva Hutchinson**, Molloy College
- **Rebecca Hyams**, Nassau CC
- **Faithe Ann Scobbo**, Queens College
- **Simone Yearwood**, Queens College

IDS Project will be offering scholarships to the 2014 ILLiad and IDS Conferences.

For more information, please visit  
<http://idsproject.org/Scholarships.aspx>

### Photos from the Conference

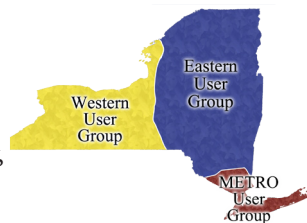
(visit [www.flickr.com/photos/idsproject](http://www.flickr.com/photos/idsproject))



### Upcoming Regional User Group Meetings

Fall 2013 meetings will be on the following dates:

- Eastern: Monday, October 21st (FMCC)
- Western: Tuesday, October 22nd (RRLC)
- METRO: Tuesday, October 29th and Wednesday, October 30th (METRO Library Council)



Our agenda focuses heavily on customizing ILLiad webpages. We encourage all Resource Sharing members and Systems/Technology members to attend together. Mentors and IDS Members will share tips and tricks for customizing your ILLiad webpages. Workshops will consist of discussions, hands on opportunities, examples from other libraries, and more. This User Group meeting will provide a

great chance for communication to flourish! IDS Project members can register for this event at

<http://idsproject.org/usergroups/registration.aspx>



**Sponsored by Atlas Systems!**



## Technology Development Team Chair



The torch for the Technology Development Team Chair has been passed to **Shannon Pritting**, the Access & Resource Sharing Librarian at Syracuse University. Previously, he worked in Access Services, Instructional Design, and Coordinated Reference at the State

University of New York at Oswego. Shannon earned a BA from SUNY Potsdam and an MA from SUNY Oswego in English, and an MSLIS from Syracuse University. Shannon has been an IDS Project volunteer for several years, working on the Annual Conference, Administrative Team, and Technology Development Team.

### Presentations at NWILL

*Mark Sullivan & Tim Bowersox:* Assessment of Buy vs. Borrow using the GIST for ILLiad Interface.

SUNY Geneseo has been using GIST for ILLiad since its full implementation in 2010 and now has three years of ILL and Circulation data that demonstrate the benefits of a Buy vs. Borrow stratagem. This session will assess the benefits of patron driven acquisitions and ILL based collection development in the face of declining budgets and increased information demands by library patrons.

*Micquel Little & Lars Leon:* How Our Patrons Value Our Resource Sharing Services and Why it Should Matter to You.

Everyone enjoys happy patron comments that lift our spirits. However, we need more. We need to know our services provide the results and, more importantly, the value our patrons' desire. With the information gathered, adjustments were made to workflow to provide better "evidence" to our leadership on the impact we have on our faculty, staff, and students.

## Get Well Soon: Mary Beth Bell



### Reclaiming Our Lives By Destroying the Beast

At the 2013 IDS Project Conference, a large get well poster was available to send messages to Mary Beth Bell, director emeritus of SUNY Oswego Penfield Library. With the help of Micquel Little and Bill Jones, Ed Rivenburgh (director emeritus of SUNY Geneseo Milne Library and IDS Project) created a blog to keep everyone up to date on Mary Beth's progress as she undergoes treatment for breast cancer. For more information on Mary Beth's progress, please visit

<http://destroythebeast.wordpress.com/>



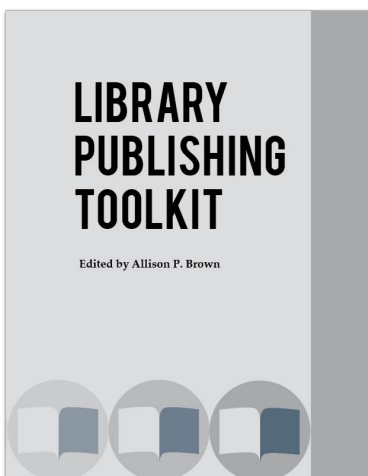
### New IDS Newsletter Submissions

Please send all submissions by January 15, 2014  
to: [newsletter@idsproject.org](mailto:newsletter@idsproject.org)

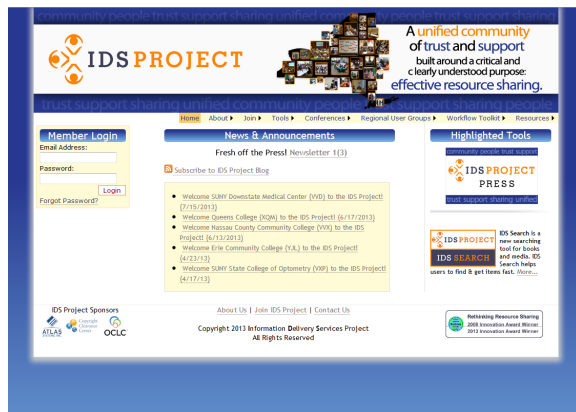
## IDS Project Press Publishes: Library Publishing Toolkit

 Open Access Week Begins October 21st

The Library Publishing Toolkit looks at the broad and varied landscape of library publishing through discussions, case studies, and shared resources. From supporting writers and authors in the public library setting to hosting open access journals and books, this collection examines opportunities for libraries to leverage their position and resources to create and provide access to content. This toolkit was funded partially by Regional Bibliographic Databases and Interlibrary Resources Sharing Program funds which were administered and supported by the Rochester Regional Library Council. The toolkit is a united effort between Milne Library at SUNY Geneseo and the Monroe County Library System to identify trends in library publishing, seek out best practices to implement and support such programs, and share the best tools and resources. To download the free e-version, please visit <http://opensuny.org/omp/index.php/IDSProject/catalog/book/25> To view the full Press Release, please visit <http://www.publishingtoolkit.org/press-releases/>



# IDS Project Website & Workflow Toolkit Redesign



Over the last month, the IDS Project website and the Workflow Toolkit pages have undergone redesign. New navigation menu items have been added to allow for easier access to Regional User Group pages and Workflow Toolkit pages. The entire structure of the web-based Workflow Toolkit has been modified to have links to all sections of the Toolkit readily available to the reader while viewing embedded GoogleDocs of a chosen section. Each section may be separately downloaded, along with a PDF of the entire toolkit made available through IDS Project Press. To see the new Workflow Toolkit, please visit <http://toolkit.idsproject.org>

## 2013 IDS Project Conference Reflections from Scholarship Winners

### IDS Project Conference Reflection: Teva Hutchinson, Molloy College

The 2013 IDS Conference was the first one I attended, as my institution had joined the IDS Project the year before and we were eager to learn as much as possible. Thanks to the IDS Project, I was able to secure a scholarship to attend the conference and gain invaluable experience from experienced ILL professionals. I was impressed with how hands on and practical the presentations were.

Two presentations that stood out for me were “Flex Your ILLiad Muscles”, and “Better, Faster, Stronger: Extending the power of ILLiad through Addons, Web Page customizations, and other shiny things”. It is so important for us to be visible and accessible both on the library homepage and elsewhere on the college website. These presentations complimented each other perfectly. We have since had an issue with our ILLiad sign-in webpage and with this presentation in mind we were able to think about fields that could be omitted or made optional. We had to acknowledge that wordy missives are rarely given the full attention by patrons and we have to cater to them accordingly. Armed with new knowledge we intend to utilize more routing rules and client level Addons and look into making the links that lead to our ILLiad page direct links to limit clicks.

The borrowing and lending of eBooks is a discussion that we are following closely as an institution utilizing ebrary and “The Massachusetts Statewide eBook Project and Collaborative Collection Development” by G. Pronevitz and D. Hoadley was very interesting. Hopefully strides will be made in this area soon.

In addition to the technical information, the sense of family was something that impressed me along with Katie Birch’s keynote speech, “I is for Innovation”. We want to keep Interlibrary Loan as dynamic as the world of information. That is what the IDS Project is, a dynamic family of library individuals who stay ahead of the curve, anticipating ILL needs.

### IDS Project Conference Reflection: Rebecca Hyams, SUNY Maritime

This summer’s IDS Conference was an overall great experience. The conference fell in between my departure from Nassau Community College and starting at SUNY Maritime College, and I was the only person from either institution able to attend. So I had the pleasure of representing two different institutions. It was also my first IDS Conference, because I’m relatively new to ILL, so I also had the usual first-time attendance experience of meeting lots of new people and struggling to take everything in.

Because my interests are on the technical side, most of the sessions I attended related to the ILLiad web interface, Customization Manager, and using tech tools to improve ILL services. One of the things I enjoyed most over the course of the conference was just seeing the different ways my peers at other institutions had tweaked their services to better serve their users, leaving me with a head full of ideas. So much of improving service, I find, comes down to just knowing where improvements can be made. Since returning from the conference, I’ve already tweaked the Maritime web interface, using ideas I picked up at the conference. I also shared my experience and what I saw during the conference with my new colleagues so we could put other changes in motion.

I’m really appreciative that I received a scholarship to attend, as it would have otherwise been impossible to do so and I would have missed out on a great wealth of shared knowledge (to say nothing of the tasty vegan cupcakes!).

# 2013 IDS Project Conference Reflections from Scholarship Winners

## IDS Project Conference Reflection: Faithe Ann Scobbo, Queens College

As the Queens College library joined the IDS Project fleet in June, attending the 2013 Conference with its menu of ideas and inspiration was the perfect next step. At pre-conference, a speaker from OCLC showed upcoming changes in their Resource Sharing module, used by libraries that don't have ILLiad. That includes some of the public libraries we exchange materials with, so it was interesting to see how they conduct their ILL service. A raft of handouts from OCLC included one that details how Article Exchange works. The speaker joined us at lunch, and answered my questions about IFM and about OCLC. The pre-conference also featured a tour of Syracuse University's Bird Library, with an overview of its Special Collections, a demonstration of book-binding and other preservation techniques, and a look at the ILL office which was studded with great ideas.

Conference sessions were rich with valuable information; a demonstration of essential changes to make in the Customization Manager; great ideas for training student assistants; a suggested approach to analyze OCLC reports to maximize Custom Holdings, and alternatives to paper for some ILL operations. I also learned about EBSCO and Copyright Clearance Center services by talking with their representatives at dinner.

Attending the conference was an opportunity to renew my sense of pride in being part of a profession that is populated with many good people. While the skills and talents of members are diverse, there is a nearly universal sense of humanism that amplifies my appreciation for our membership in this group. I am grateful for the scholarship that allowed me to be there, to learn all that I did, and to experience the conference.



## IDS Project Conference Reflection: Simone Yearwood, Queens College

Thank you so much for affording me the opportunity to attend the IDS 2013 Conference in Syracuse. I am still processing the amazing experiences I had, the interesting people I met, and the useful concepts and skills I learned. I felt so proud to stand up at the conference when the scholarship recipients were asked to stand, not for any accomplishment of my own, but for the generosity of those that made it possible for me to be there.

I had an incredible experience, and am blown away by how much I learned! The workshops were all amazingly rich and engaging, and I also really enjoyed connecting with other Interlibrary Loan librarians and staff members. It was wonderful being able to connect the OCLC symbol with a face, and to be able to personally thank (and be thanked) for our sharing initiative. The informal conversations in the hallway or at lunch & dinner were just as stimulating as the conference itself.

I felt proud to be among people who are dedicated to the practice of collaborative sharing. I am confident that my experience at the conference will help me move Queens College closer to my ultimate goals of extending valuable and quality service to our patrons while being able to return the favor as we share our collections with our IDS Project Family. Again, my thanks and gratitude to the Project, and I look forward to attending next year.

## Made possible by our Strategic Partners

