The IDS Project User Groups: Sharing Training Resources with Resource Sharers

IDS Project Conference - August 2013
Micquel Little, Chris Sisak and Bill Jones
Agenda

• Why they happened?
• How they happened?
• What does this mean for you?
• Sharing the Model
Promoting library excellence through community & technology
IDS Project Mentor Program

Helping staff at newly joining IDS Project libraries configure ILLiad, optimize workflows, and implement the technical requirements of the IDS Project.

Why they happened?
IDS Project Mentor Program

Successes

• New Member Libraries optimized!
• Mentors and Mentees partnerships

Challenges

• Staffing turnover at Member Libraries
• ILLiad Upgrades & Enhancements
• Mentors remain constant
• Teaching to the masses
Creation of the
IDS Project Regional User Groups

User Group Philosophy:
To build strong local communities that support each other and collaborative hands on experience for resource sharing best practices.
Goals

• Strengthen the community
• Promote collaborative learning and relationships
• Aid in the adoption of best practices for all areas of resource sharing
Strengthen the Community

- Smaller groups
- Quarterly User Group meetings vs. once a year allowing for easier follow-up
- Support of your peers
Promote collaborative learning and relationships

- **Learning** - User Group participation
  - Make sure the group works for you
  - Presentation/publishing opportunities
  - Professional development
  - Work closely with mentors & peers
Promote collaborative learning and relationships

Building stronger relationships –
An opportunity for everyone to learn

• Purpose of partnering up
• Get to know your fellow ILLers
• A visit! Virtual or in-person
• Check out their Office & Workflow
• Emails, templates, packaging, and more!
How they happened?

Nuts and Bolts

Structure
Technology
Staffing
Support
Ready, set...go!
Structure

Regional Locations
Hands on training capabilities
Applicable agendas
Accessible resources

How they happened?
How they happened?

Western User Group

Eastern User Group

METRO User Group
Technology

- Hands on training facilities
- ILLiad training database
- OCLC training accounts

How they happened?
Staffing

- Coordinator of Regional User Groups
- Chairs/Secretaries
- Volunteers/Presenters
- And...
Bill Jones

- Behind the scenes details
- Essential in allowing Chairs/Secretaries to focus on the members and training

Twitter: #thebilljones
Support for Regional Meetings

How they happened?

ATLAS SYSTEMS, INC.

SUNY CONNECT
Libraries Wherever You Are

CUNY The City University of New York

NY3Rs New York 3Rs Association
How they happened?

Ready, set....

Preparation
Agendas
Website
Resources
How they happened?

GO! Jumping In!
First Round of Meetings

Presentations w/ Hands on components
Roundtables
Shareboards
IDS Library Partners
Successes

• Face to face
• Hands on
• Time for Discussion
• Members set the agenda
• Accessible Resources
• Partnerships
• Conduit to the top
• Following through
Survey

Comfort Level of Making Changes

Range of 1-10 for comfort level

- Fall 2012
- Spring 2013
Value of Attendance

- Fall 2012
- Spring 2013
Volunteers

Hesitant --> Empowered!

First Round = 1 Volunteer
Third Round = 12 Volunteers
Latest Meeting = 24 Volunteers
50+ potential presenters!
Partnerships

- Break down of barriers
- Sharing of ideas
- Community
- A growing movement

What This Means to You...

- Time
- Managerial support
- Distance
  - Email
  - Go-To
  - Photos
  - Dropbox
  - Phone
Opportunities!

Co-Chair
Presenting
Publishing
Conduit for Ideas!
Mentor
Host a Meeting
Next Steps

- Empower members
- Coordinating across departments (systems/access services/acquisitions)
- Build Mentor Program
- RUG on the Road
- IDS Project Online Learning Institute
You should attend an IDS Project User Group because...

...they are innovative, supportive, dependable, forward thinking, and motivating.

...it will keep you up to date on all the latest workflow advances.

...you get to hear other people’s experiences and you realize you are not doing so bad. Since I have been attending these meetings I have learned so much and feel more confident in my work.

...we can learn hands-on.

...great and comfortable way to meet and learn more about other libraries and their policies.

...you’ll be able to put a face on OCLC symbols!
Resource Sharing the Model

Crash the Party

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Questions, Comments, Suggestions?